

# Ethan Huynh

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## WORK EXPERIENCE

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### Henry and Peters PC

*IT Helpdesk Specialist*

June 2022– May 2023

*Tyler, Texas*

- Usage of Active Directory, Group Policy Management, Server management,
- The only user to manage ticket system, including resolving tickets, directing tickets,
- hardware, organization, updates, and active directory
- Aided in numerous hardware issues including desktops, laptops, and servers

### University of Texas at Tyler,

*IT Imaging Specialist*

February 2021 – June 2021

*Tyler, Texas*

- Database management
- Involved with imaging and disposal of computers
- Aided with password resets using active directories
- Aided customer walk-ins and technological issues
- Maintained and updated company website

### University of North Texas

*IT Support Specialist*

May 2020 – February 2021

*Denton, Texas*

- Full use of EpO, SCCM, AD, and libraries
- Talked to and supported clients in every manner from website support and technological support
- Moved supplies and set up clientele desks, workstations and installing software's needed with additional
- backend firewall support setup

## EDUCATION

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### University of Texas at Tyler

*Computer Information Systems*

May, 2024

*Tyler, Texas*

- Relevant Coursework
  - COSC 1315 Programming Fundamentals, COSC 1337 Object-Oriented Paradigm, COSC 3333, Management Information Systems, COSC 3385 Database Design, COSC 4347 Business Intelligence
- Clubs and Activities:
  - Asian Student Association: President, Vice-President, Member
- East Texas Idea Challenge:
  - Idea of motorized chair powered by Motors and Raspberry Pi technology to enhance structure and standing of one's spleen and to support health of older individuals.
  - Use of Java to integrate user data based on sensors that were placed throughout device
  - Developed and built a prototype for user testing
  - Designed a patent for hypothetical usage

August. 2021

*Tyler, Texas*

## CERTIFICATIONS, SKILLS & INTERESTS

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- **Certifications:** Google IT Support, Systems Administration and IT Infrastructure Services
- **Skills:**
  - **JavaScript:** Creation of websites, domain hosting, Avada, WordPress, php, WampServer.
  - **Vegas Pro:** Film enhancing, color correction, VFX, transitioning, Expert knowledge on Vegas Pro, Video production.
  - **Photography:** Nikon Camera Experience, Editing/Enhancing Photo
  - **Technology:** Expert Knowledge on Computers, Building, Parts, OS Installation, Case Specifics,

- servers, switches, access points, routers, cabling (keystones, CAT cable)
- **Interests:**
  - Server Management, Sports (basketball, soccer), Old Technology, Online Gaming, Clothing, Personal Growth, Digital Minimalism, Cars & Motorsports